

Using a Transporter...

If you can't bring the cats yourself

We're thrilled that so many people collaborate and cooperate, but we must be able to work efficiently at the clinic. Transporters often do a great job bringing the cats, but don't know enough to answer the questions that we may have.

To avoid your cats coming back to you unaltered, please adhere to our clinic policies.

Medical records must be completely filled out with accurate and honest information.

Surgical waivers are required from the caretaker/owner and from the contact person, if these differ.

Medical records should NOT be attached to the carriers/traps. At check in, this really slows things down to have to remove the records, review them, number them and redistribute them.

To label your medical records and cats so that none get confused, please use the ALPHABET. Label your carriers/traps with masking tape designating A – B – C – D – etc and then write that letter on the back of the medical record of the corresponding cat. Once numbers are assigned, the transporter can be sure that the proper records/cats are united.

When the transporter is picking up, send a list with them to be sure they pick up everything you want. We do not have room to store things that people forget and we'd like the clinic to be clean and tidy at the end of the day.

Thank you for understanding.